

HELP-Link

The Montana HELP Plan Workforce Program

HELP-Link provides opportunities for Montanans to learn job training skills and employment services to join the workforce through intensive, one-on-one interaction.

HELP-Link Process



ENROLLMENT

Client enrolls in Montana HELP Plan.



SURVEY

Client completes online survey.



SURVEY REVIEW

Job Service Montana staff reviews survey with client in local office.



IEP DEVELOPMENT

(INDIVIDUAL EMPLOYMENT PLAN)

Job Service Montana office develops IEP & provides Labor Market Information (LMI).



SIGN PLAN

Client signs Individual Employment Plan (IEP) and gets copy.



ACTIVE

Client is HELP-Link active!
Client must complete service every 90 days.

HELP-Link is a voluntary program administered by the Montana Department of Labor & Industry, and available in all 23 of the state's Job Service Montana offices. Each office is equipped to provide workforce training and employment services, including:

Job Service MONTANA

- Résumé Assistance
- Workforce Training Workshops
- Interview Skills
- Labor Market Information
- Wage Negotiation

OVER **1100** Montanans have been served under HELP-Link.

95% HELP-Link participation increase over the last four months.



80% of participants who were previously employed had a **wage increase** after completing the program.*

* Excludes participants receiving funding for training.



82%

of people who received funding for training **found employment** after completing the program.

The median wage of occupations pursued by high-impact participants is about **\$35,000**, which is \$20,000 above Montana Help Plan recipients average wages in 2015.*

* High-impact participants are people who received funding for training.

Occupation Pursued

- 7.5% Registered Nurses
- 7.0% Nursing Assistant
- 6.6% Heavy Tractor-Trailer Truck Driver
- 3.4% Bookkeeping, Accounting, and Audit Clerks
- 3.0% Medical Assistants
- 2.8% Medical Records and Health Information Technicians
- 2.1% Retail Salespersons
- 1.9% Hairdressers, Hairstylists, and Cosmetologists
- 1.7% Office Clerks, General
- 1.7% Healthcare Support Workers, All Other
- 1.7% Welders, Cutters, Solderers, and Brazers
- 1.7% Executive Secretaries and Executive Administrative
- 1.5% Real Estate Sales Agents
- 1.3% Landscaping and Groundskeeping Workers
- 1.3% Receptionists and Information Clerks
- 1.3% Pharmacy Technicians
- 1.3% Substance Abuse & Behavioral Disorder Counselors
- 1.3% Licensed Practical and Licensed Vocational Nurses
- 1.3% Elementary School Teachers, except Special Education



Montana Department of
LABOR & INDUSTRY

Source: Montana Department of Labor & Industry, 11/3/2016